

---

scan>x discover. 

scan>x discover. **HR** 

*Digital Imaging System*

Part Numbers: D5000-D, D5000-DB, D5000-DR and D5000-DRB

# Operator's Manual



ScanX Discover without Battery, D5000-D  
ScanX Discover with Battery, D5000-DB



ScanX Discover HR without Battery, D5000-DR  
ScanX Discover HR with Battery, D5000-DRB

**ALLPRO**  
**NDT**

**CE**

**ISO**  
**9001**  
**ISO 13485**  
FDA-GMP COMPLIANT



Section	Page
Introduction . . . . .	3
General Safety . . . . .	4
Important Information . . . . .	7
Unpacking and Inspection . . . . .	8
System Description . . . . .	9
Technical Data . . . . .	10
Computer System Requirements . . . . .	11
Abbreviations . . . . .	12
Controls and Indicators . . . . .	13
System Setup . . . . .	15
Plate Care and Preparation . . . . .	17
Imaging Procedures . . . . .	19
Powering Down the System . . . . .	21
Troubleshooting . . . . .	22
Maintenance . . . . .	24
Scheduled Maintenance . . . . .	24
Warranty . . . . .	25
On-Line Warranty Registration . . . . .	25
If You Need Assistance . . . . .	25

**INTRODUCTION**

Congratulations on your purchase of ScanX Discover or the ScanX Discover HR Digital Imaging System, a rugged portable imaging system manufactured by Air Techniques for ALLPRO NDT. Each system has been designed and manufactured using state-of-the-art technology to produce the lightest, most portable, robust and dependable digital imaging system available. This manual covers the complete Discover product family listed below including devices with or without battery power.

Device Name	Part No.	
	No Battery	With Battery
Discover	D5000-D	D5000-DB
Discover HR	D5000-DR	D5000-DRB

Designed and built exclusively for the demanding conditions encountered in portable radiography NDT applications, each system is extremely easy to deploy producing excellent quality digital images in seconds. This efficiency coupled with repeatable consistent image quality provides results that allow the user to make critical decisions on the spot eliminating the need to return for retakes.

The ScanX Discover and the ScanX Discover HR are hereafter referred to as ScanX in this manual. Review and follow the guidelines included in this manual to ensure that your ScanX gives the highest level of service. For product support and information on the ScanX, contact your authorized dealer; call our Technical Support at 1-888-862-4050 or visit the web site, [www.allpro-NDT.com](http://www.allpro-NDT.com).

Refer to the following companion documents as necessary:

<u>Document</u>	<u>Part Number</u>
Imaging Plate Intensifier Screen Warning Instructions	73020
Phosphor Storage Plate Instruction Sheet	73474

## **GENERAL SAFETY**

---

The ScanX has been designed to minimize exposure of personnel to hazards. While the equipment is designed for safe operation, certain precautions must be observed. Use of the ScanX not in conformance with the instructions specified in this manual may result in permanent failure of the unit.

### **General.**

- Check with your dealer for packing material requirements if it is necessary to return the product to the manufacturer. Correct packing guarantees optimal safety of the device during transport. Should it become necessary to return the device to the manufacturer during the warranty period, the manufacturer will not accept claims for damage arising from using incorrect packing materials.
- Before every use, the operator must check the functional safety and the condition of the device.
- The operator must be knowledgeable in the operation of the device.

### **Use of Accessory Equipment.**

The use of ACCESSORY equipment not complying with the equivalent safety requirements of this equipment may lead to a reduced level of safety of the resulting system.

Use of ACCESSORIES or cables other than those specified or provided by the manufacturer may result in increased EMISSIONS or decreased IMMUNITY of the EQUIPMENT.

### **Do Not Attempt Internal Service.**

The interior of each component of the ScanX System is only accessible by removing hardware with tools and should only be opened and serviced by an authorized dealer service technician.

Contact your local authorized dealer for service. Failure to heed this directive may result in equipment damage and voiding the warranty.

### **Electrical Safety Notes.**

- The main power switch is the main power disconnect device.
- Use only the line cord provided with the unit.
- Use only grounded electrical connections.
- To avoid risk of electric shock, fire, short-circuit or dangerous emissions, never insert any metallic object into the equipment.
- Only use connection cable(s) delivered with the device.
- Check the device cables for possible damage before switching on. Damaged cables, plugs and sockets must be replaced before use.
- Never touch open supply outlets and patients simultaneously.
- Do not locate unit where it could be sprayed with water, or in a damp environment.

### Knowledge of Warnings and Cautions.

Users must exercise every precaution to ensure personnel safety, and be familiar with the warnings and cautions presented throughout this manual and summarized below. In this manual, the following definitions apply for all WARNING and CAUTION Statements:

**WARNING:** Any operation, procedure or practice, which, if not strictly observed, may result in injury or long-term health hazards to personnel.

**CAUTION:** Any operation, procedure or practice, which, if not strictly observed, may result in destruction of equipment or loss of effectiveness or damage to equipment and Phosphor Storage Plates (PSPs).

**DANGER:** Opening ScanX by removing any covers or components makes the equipment into a Class III b Laser Product. [Class 3B Laser Product (IEC 60825)].

### Warnings -

**Only trained professionals should use this device.** Federal law prohibits the sale of this device to individuals other than trained professionals. Use of this device, other than as described in this manual, may result in injury.

**ScanX contains a laser and is a Class 1 [Class 1 (IEC 60825)] Laser Product.** Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure. The laser is on only during an active scan.

**Only a trained technician from an authorized dealer should remove a cover from the ScanX.** Direct eye contact with the output beam from the laser may cause serious damage and possible blindness.

**Equipment Lifting.** ScanX weighs up to 46 pounds and two people may be required to prevent injury when lifting.

**Do not open the equipment to maintain it.** ScanX contains no internal user serviceable parts. If there is a service problem, contact your authorized dealer.

**Operate ScanX in dry environment.** To prevent fire or electrical shock, do not expose this appliance to rain or moisture.

**Equipment Disposal.** Disposal of ScanX units, including internal batteries, electronic circuitry and PSPs must be accomplished only at the appropriate facilities for recovery and recycling. Make sure to dispose of such items in accordance with current federal, national, state and local government rules and regulations.

### Cautions -

**EMC Compliance Requirements.** Use USB cables not exceeding 3m to connect between the computer and the scanner. Cable lengths greater than 3m may violate EMC compliance.

Stacking or using the scanner adjacent to other equipment may violate EMC compliance and interfere with the scanner operation.

**Do not use damaged Phosphor Storage Plates (PSPs).** Damaged PSPs may not provide reliable diagnostic images.

## GENERAL SAFETY

### Cautions (Continued)-

Completely clean and erase PSPs before taking an X-ray exposure.  
See the PLATE PREPARATION section of this manual.

Minimize exposing an X-ray exposed PSP to light. Transfer the PSP into the Inlet slot quickly to minimize exposure to light.

Use care in handling PSPs - Avoid fingerprints and scratching. Refer to the instructions provided with the PSP package for further information on handling.

Use of other manufacturer's imaging plates. Do not put PSPs designed for drum-type or other scanners in the ScanX. The hooks and/or frames on the ends or around these PSPs, or PSPs of different thickness (especially thicker ones) will damage the ScanX.

Contraindications. None known.

### Markings.

The following terms or symbols are used on the equipment or in this manual to denote information of special importance:



The ScanX is a Class I Laser Product [Class 1 Laser Product (IEC)]

This warning label identifies the ScanX as such a product and describes the potential danger to humans in the event the product is opened during service. There is no laser radiation from this product when operated and maintained as instructed.

The Laser Product Accession Number is 0212282-00



Alerts users to important Operating and Maintenance instructions. Read carefully to avoid any problems.



Warns users that unshielded voltage within the unit may be of sufficient magnitude to cause electric shock.



Indicates that the unit conforms with WEEE Directive 2002/96/EC and must be disposed of only at the appropriate facilities for recovery and recycling.



Indicates that the ScanX complies with the Medical Device Directive 93/42/EEC.



Authorized Representative for Medical Device Directive.



Indicates that the ScanX is a UL Listed product.

#### Manufacturer:

Air Techniques, Inc.  
1295 Walt Whitman Road  
Melville, New York 11747 USA



Identifies the name of the manufacturer.



Indicates date of manufacture

**General Notes.**

- All instructions in this manual form an integral part of the unit. They must be kept close to the unit and in readiness whenever required. Precise observance of these instructions is a pre-condition for use of the unit for the intended purpose and for its correct operation. This manual should be passed on to any future purchaser or operator.
- Safety of the operator as well as trouble-free operation of the unit are only ensured if use is made of original equipment parts. Moreover, use may only be made of those accessories that are specified in the technical documentation or that have been expressly approved and released by the manufacturer for the intended purpose. The manufacturer cannot warranty for the safety or proper functioning of this unit in the case where parts or accessories are used that are not supplied by the manufacturer.
- There is no guarantee against damage arising where parts or accessories are used that are not supplied by the manufacturer.
- Observe the usage and storage conditions.
- Appliances which accumulate condensation or become wet through a change of temperature may only be operated after they are fully dry again.
- The manufacturer regard themselves as being responsible for the equipment with regard to safety, reliability and proper functioning only if assembly, resetting, changes or modifications and repairs have been carried out by an authorized dealer and if the equipment is used in conformity with the instructions contained in this manual.
- The device conforms to the relevant safety standards valid at this time.

**Correct Usage**

- Operation of the ScanX may only be carried out by suitably qualified personnel.
- The internal lithium-ion battery must be charged completely (at least 3 hours) prior to using for the first time. See page 16.
- The ScanX is only to be used in the processing of exposed PSPs.
- If the device is stored in a cool environment and brought to a warmer one, condensation can build up. Do not connect the device until it has warmed up to room temperature and is absolutely dry.
- The immediate working area should be free of all possible interferences (e.g. strong magnetic fields), as these could affect the operation.
- The ScanX may only be operated together with authorized software.
- Correct usage includes observing all adherence to the set-up, operation and maintenance instructions.
- Any use, above and beyond that described in this manual as correct usage, will invalidate the warranty.

**Incorrect Usage**

- Any use that is not described in this manual as correct usage is considered as incorrect usage. The manufacturer is not to be held liable for any damage caused as a result of incorrect usage. The operator bears all risks.

# UNPACKING AND INSPECTION

## Unpacking

As shown by Figure 1, the ScanX System is shipped in a single carton containing the ScanX main assembly and associated accessory kit. Unpack each component of the ScanX and inspect for physical damage such as scratched panels, damaged connectors, etc. If any damage is noted, immediately notify your authorized dealer so corrective action can be taken. Save all cartons and packing materials to protect the ScanX in the event that it is to be transported or shipped in the future.

## Included System Components

Each ScanX consists of the indicated main assembly and accessory kit as listed below. (See TECHNICAL DATA for ratings and identification for specific models.) Verify that all listed items were received. If any item is missing, notify your dealer.

### System Components

Model	System with No Battery		System with Battery	
	ScanX Discover P/N D5000-D	ScanX Discover HR P/N D5000-DR	ScanX Discover P/N D5000-DB	ScanX Discover HR P/N D5000-DRB
Quick Start Instructions	D5421Q	D5421Q	D5421QB	D5421QB
<u>Accessory Kit containing:</u>	D5495	D5496	D5495B	D5496B
Dust Cover	D5262	D5262	D5262	D5262
10-Foot Power Cord	61035	61035	61035	61035
6-Foot USB Cable	D5226	D5226	D5226	D5226
Brush Kit	D5027	D5027	D5027	D5027
Fuse Kit (5A, 250VAC, 3AG Slo-Blo quantity 2)	None	None	D5469	D5469
<u>Accessory Literature Kit:</u>	D5495-LIT	D5496-LIT	D5495-LIT	D5496-LIT
Sample ScanX Cleaning Sheet Kit	B2030	B2030	B2030	B2030
CD Disk containing Drivers, Utilities and Operator's Manual	D5415	D5425	D5415	D5425

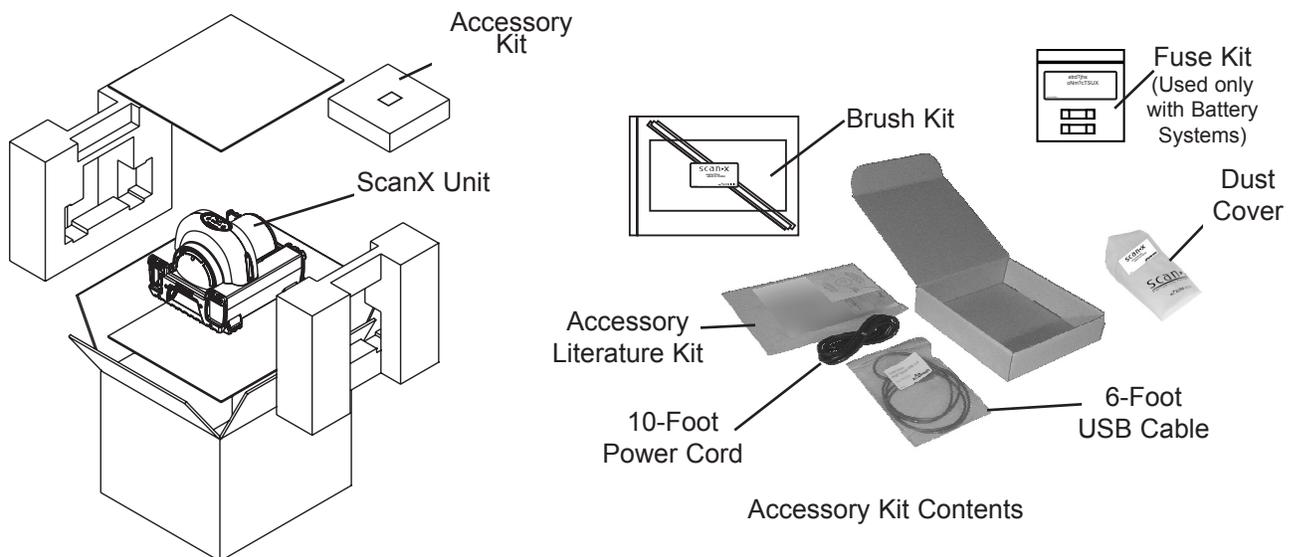


Figure 1. Typical ScanX Discover Product Family Packaging

## General

The ScanX is a self-contained computed radiography (CR) imaging scanner/eraser system that utilizes reusable photostimulable or Phosphor Storage Plates (PSP) in place of X-ray film to produce quality digital radiographs. The PSPs are durable and reusable thousands of times. Upon exposure to X-rays, the plate stores a latent image, which is scanned by the ScanX. After scanning, the image is processed via the user-supplied computer running authorized software and ready for viewing in seconds. In addition to immediate display of the resultant images, the software allows image enhancement processing, storage (hard drive or CD), and sharing/retrieval.

An additional feature of the ScanX includes a patented in-line plate erase function that removes the latent image from the plate immediately after scanning. This design provides an efficient one-operation scanning and erasing process leaving the user with a PSP ready for the next X-ray procedure.

All ScanX Discover models accept all brands of PSPs in all standard sizes and up to 14 inches wide by any practical length.

The flexible and rugged design allows for the ScanX to be used on a counter top or for complete mobility inserted into either an optional hard or soft carrying case for easy and safe transport anywhere image scanning is required.

## A Discover Model to Suit Specific Needs

While each model is capable of processing phosphor storage plates (PSP) or imaging plates, the ScanX Discover and the ScanX Discover HR systems are designed to process the resulting images differently.

**ScanX Discover:** The ScanX Discover is optimized for high-contrast, medium resolution applications.

**ScanX Discover HR:** The ScanX Discover HR displays the highest resolution available when used with the appropriate photostimulable storage plate.

**Rechargeable Battery:** Both the ScanX Discover and Discover HR have models that have a built-in battery. This lithium ion rechargeable battery ensures up to 4 hours of standby readiness power, with up to 20 minutes of continuous ILE scanning operation, making the ScanX a truly portable computed radiography system suited for the rigors of field work applications.

## ScanX Discover and Discover HR Features

- View diagnostic X-ray images on your computer, in seconds.
- Make an on-the-spot analysis
- Share inspection results with clients, anywhere, anytime.
- Eliminates the need to return to the field for retakes.
- Cushioned, lightweight extruded aluminum frame resists dents.
- Sturdy, isolating/damping feet eliminate potential image quality issues due to vibration.
- Patented, built-in eraser with manual or auto erase function.
- Eliminate film, chemicals, processor maintenance, and the need for chemical storage and disposal.
- Uses all brands of phosphor storage plates.
- Accepts any brand of imaging plates up to 14" wide by any practical length.
- PSPs are flexible and wire-free; easily conforms to the object shape.
- Works with various X-ray sources as well as Se 75, Ir 192 and Co 60.
- High resolution digital images.
- Adjustable settings for optimum dynamic range.
- Operates in daylight.

## TECHNICAL DATA

---

### Electrical Requirements:

Supply Voltage:	100 to 240VAC, 50/60 Hz
Supply Current:	2.5 A Maximum
Line Cord:	North American style 10 foot long Hospital Grade power cord, P/N 61035 Country specific line cords are available

### Physical Properties:

	Length	Width	Height
Dimensions:	18.0 inches (46 cm)	15.5 inches (40 cm)	14.0 inches (36 cm)

### Weight:

Without Battery:	44 lbs. (19.96 Kg)
With Battery:	46 lbs. (20.87 Kg)

### Environmental Conditions:

Unit in Operation	
Temperature:	20 to 115°F (-7 to 46°C)
Humidity:	5% to 95% (Non-condensing)

### Storage and Transport

Temperature:	-21 to 130°F (-29 to 55°C)
Humidity:	5% - 95% (Non-condensing)

**Note:** Resolution of the ScanX is dependent on operating mode and specific imaging plate type used.

Resolution (LP/mm)	<u>Horizontal</u>	<u>Vertical</u>
Discover	3.8 to 5.0	3.8 to 7
Discover HR	3.8 to 14	3.8 to 18+

### Compliance Data:

Laser Classification:	Class I Laser Product Compliance with 21 CFR 1040.10 and IEC 60825-1
Laser Product Report Accession Number:	0212282-00

### Classification:

Class 1, No Applied Parts, Portable, Continuous Operation,  
Equipment not suitable for use in the presence of flammable anaesthetic mixture(s). Protection against ingress of liquids -Ordinary

### Electromagnetic Interference:

Electromagnetic interference between the equipment and other devices can occur. Do not use the equipment in close conjunction with sensitive devices, or devices creating high electromagnetic disturbances.

**IMPORTANT:** To operate ScanX, it must be connected to a compliant Computer System supplied by the customer. In addition, authorized Imaging Software, purchased from your dealer or other company, must be installed on the computer in order to operate ScanX.

### Computer System Required Components

The minimum computer system, computer and monitor, requirements necessary to operate ScanX are listed below.

Operating System:	Windows XP Professional with Service Pack 3 or later for an Intel 32-bit processor;  Microsoft Windows XP Professional 64-bit Edition with Service Pack 2 or later for an Intel 64-bit extended (x64) processor;  Microsoft Windows Vista Business, Enterprise, or Ultimate with Service Pack 2 or later for an Intel 32-bit or an Intel 64-bit extended (x64) processor;  Microsoft Windows 7 Professional, Enterprise, or Ultimate with Service Pack 1 for an Intel 32-bit or an Intel 64-bit extended (x64) processor;  Microsoft Windows 8.1 Professional or Enterprise for an Intel 32-bit or an Intel 64-bit extended (x64) processor.
USB Port/Version:	USB 2.0 or later
Hard Drive:	500 GB (1GB available disk space required to start scanning.)
Image Management Software:	Compatible authorized third-party software (not included with product).
Optical Drive:	Device capable of reading a CD-ROM required

### Recommended Components

The items listed below are recommended (but not required) computer system components to aide in ScanX operation

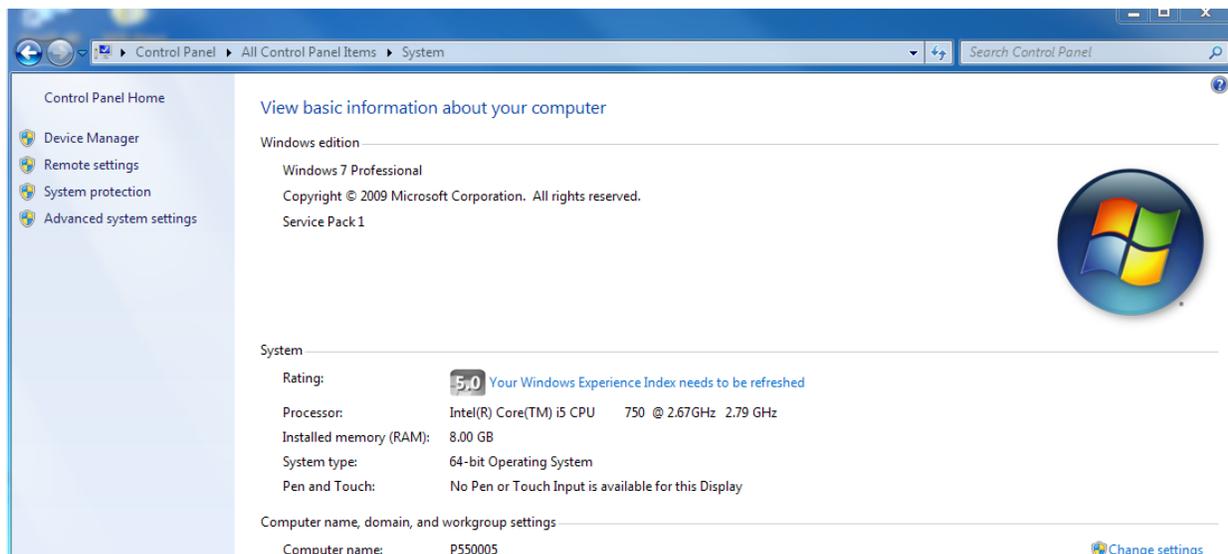
System RAM:	2 GB
CPU/Speed:	3.0 GHz Intel CORE2 or higher
Monitor	SVGA 24 inch, 1280 x 1024 or higher resolution, contrast ratio 10,000:1, .22 dot pitch capability
Video Display Adapter:	32 MB RAM
Peripherals:	Standard Keyboard & Mouse Backup Device External Surge Protector Power supply backup

## COMPUTER SYSTEM REQUIREMENTS

### System Properties.

If unsure of the operating system version installed, check that it meets the necessary requirements by checking the **System Settings** window as shown below.

The **System Settings** window can also be opened from the **Control Panel** button. Just press the **Start** button and select **Control Panel** and then click the **System** icon.



## ABBREVIATIONS

Abbreviations used in this manual are summarized below.

A	ampere(s)	MB	megabytes ( $2^{20} \approx 10^6$ bytes)
AC	alternating current	mm	millimeter ( $10^{-3}$ m)
CD-ROM	compact disk, read-only memory	MONTH YYYY	date (Month, 4 digit year)
CFR	Code of Federal Regulations	NDT	None Destructive Testing
CPU	central processing unit (your computer)	Phosphor	a luminescent material
cm	centimeter	P/N or PN	part number
GB	gigabyte ( $2^{30} \approx 10^9$ bytes)	PSP	photostimulable storage phosphor plate (imaging plate)
GHz	Gigahertz ( $10^9$ of Hertz)	RAM	random access memory
H	height	RH	relative humidity
Hz	Hertz (cycles per second)	SVGA	Super Video Graphics Array
IEC	International Electro-technical Commission	USB	Universal Serial Bus
IMS	Image Management Software	UL	Underwriters Laboratories
IP	imaging plate	V	Volts
LED	Light emitting diode	W	Watts, width
L	length	°C	degree Celsius
lbs	pounds	°F	degree Fahrenheit
lp/mm	line pair per mm	in.	inch
lux	a measure of light intensity		

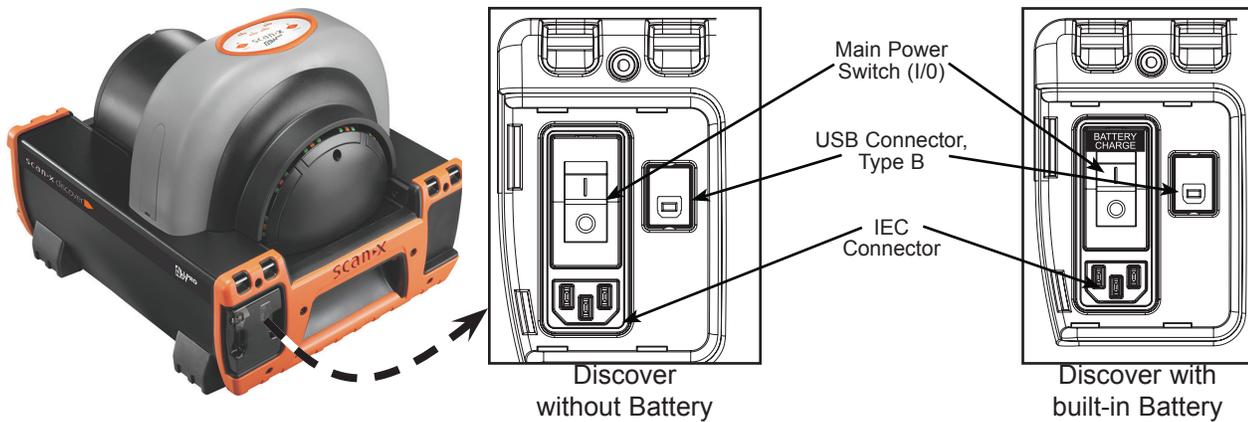


Figure 2. Power Panel Control and Connection Locations for Non - Battery and Battery Units

Power Control Panel Control and Connection Functions

Item	Function
Main Power Switch (I/O)	A circuit breaker that controls the application of ScanX operating power and protects against shorts in the internal electrical circuits. <b>Important:</b> Must be set to the ON (I) position when charging the battery.
USB Type B Connector	Provides USB connection from the computer via the supplied USB Computer Connector Cable.
IEC Connector	Provides connection of Mains outlet power via supplied line cord.

**\*IMPORTANT:**

Unless the ScanX is in use under battery power, the ON/OFF (BATTERY) switch must always be in the OFF position to prevent battery discharge, and/or allow re-charging.

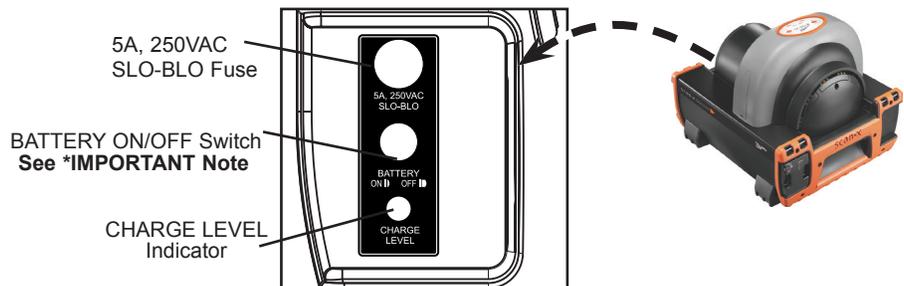


Figure 3. Battery Power Control and Status Indicator Location

Battery Control and Status Indicator Functions

Item	Function
SLO-BLO Fuse	This slow blow fuse protects the battery pack from excessive current conditions.
BATTERY ON/OFF Switch	A push button switch that controls the battery function as follows. <ol style="list-style-type: none"> <li>1. When set in the ON position (depressed and flush with the panel), this switch allows the ScanX to operate from battery power. While engaged, the CHARGE LEVEL Indicator illuminates</li> <li>2. When placed in the OFF position (raised position), the switch removes the battery power preventing further battery discharge.</li> </ol>
CHARGE LEVEL Indicator	When the battery power is activated, this tri-color LED indicates battery status: <ol style="list-style-type: none"> <li>1. Illuminates GREEN when there is approximately 10% and above of working battery charge capacity.</li> <li>2. Illuminates YELLOW when there is less than approximately 10% of working battery charge capacity. Recharging is recommended at this charge level.</li> <li>3. Illuminates RED momentarily and then extinguishes showing that the working charge capacity of the battery has been fully used.</li> </ol>

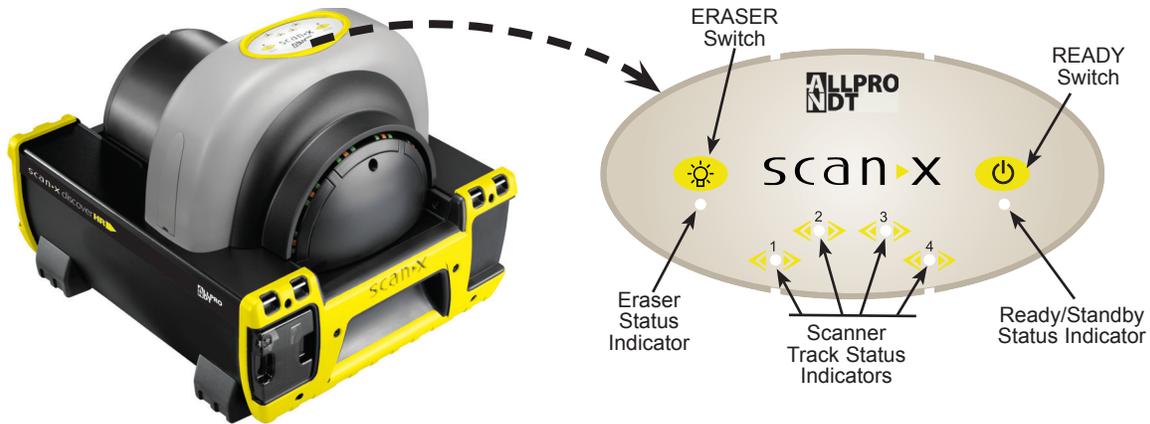


Figure 4. Membrane Keypad and Indicator Locations

Membrane Keypad and Indicator Functions

Item	Function
READY Switch	Toggles between the Standby and Ready mode as follows: 1. Press to switch from the Standby mode to the Ready mode. 2. Press and hold down for at least 2 seconds to switch to the Standby mode from the Ready mode.
Ready/Standby Status Indicator (Green LED)	Illuminates green to indicate that the ScanX is Ready for operation. When extinguished, it indicates that the ScanX is in the Standby mode.
ERASER Switch	Sets the erase function to operate in one of three modes: 1. Press the switch once to turn the erase function ON using one row of red LED erase lights. 2. Press the switch a second time to keep the erase function ON adding a second row of red LED erase lights. 3. Press the switch a third time to extinguish all red LED erase lights and turn the erase function completely OFF. The switch has <u>no</u> effect once the plate scanning operation begins.
<p><b>Note:</b> When the Eraser Status Indicator displays a burst of approximately 5 quick flashes, it is alerting the user that the erase function is reduced due to a high temperature condition. The user can continue scanning with the reduced function or wait for the full erase function to return when the temperature cools.</p>	
Eraser Status Indicator (Blue LED)	Displays the erase function status as set by the ERASER Switch: 1. Illuminates steady blue to indicate that the erase function is ON using one row of red LED erase lights. 2. Flashes blue twice to indicate that the erase function is ON using the two rows of red LED erase lights. 3. Extinguishes to indicate that the erase function is OFF and all red LED erase lights are extinguished.
Scanner Track Status Indicators (Bi-Color LEDs)	Displays the scanner operational status: 1. Illuminates green when the Scanner has been activated, indicating that a PSP can be fed into the ScanX. 2. Illuminates yellow, indicating the PSP has been sensed and the Scanner is transporting the PSP.

**IMPORTANT:** The Battery fuse must be installed in order to operate the ScanX battery.

### Battery Fuse Installation

Install the supplied 5A fuse into the ScanX panel as follows:

1. Insert the fuse cartridge into the fuse holder hole.
2. Secure the fuse by twisting the fuse cap 1/4 turn clockwise.

**Note:** Authorized Imaging Software supplied by the dealer or other company, must be installed on the computer in order to operate the ScanX.

### ScanX Drivers and Utilities Installation

Before connecting the ScanX to your computer or attempting to use it for the first time, run the Setup program on the ScanX Drivers and Utilities Disk included with the ScanX. Normally, this program runs automatically when the CD is inserted into the drive for the first time. If not, run the Setup program located in the root directory of the CD (typically D:\AutoRun.exe).

### ScanX Initial Connection Procedure

Refer to Figure 5 and perform the following procedure to connect the ScanX (with or without battery) for operation to a computer for the first time.

1. Make sure that the computer meets all requirements (see page 11) necessary to support ScanX operation. Set up the computer according to the manufacturer's recommendations.
2. Verify that an authorized Imaging Software and the supplied USB drivers are installed properly on the computer.
3. Connect the high speed USB cable between the USB Type B connector located on the ScanX panel and the USB Type A connector located on the computer.
4. Connect the line cord between the Mains outlet and the IEC connector located on the ScanX panel.
5. Turn ON the main power to the ScanX by placing the rocker switch on the Built-In Control/Connector panel to the ON (I) position. The scanner is now in the Standby mode.
6. Switch the scanner from standby to ON by pressing the membrane READY switch (⏻) located on the Membrane Keypad Panel on the top of the scanner. Verify that the green LED indicator above the READY switch illuminates.
7. With both the ScanX and computer turned on, Windows detects the ScanX as a new USB Device and the Found New Hardware Wizard will appear. Windows should automatically find the drivers installed from the ScanX Drivers and Utilities Disk.

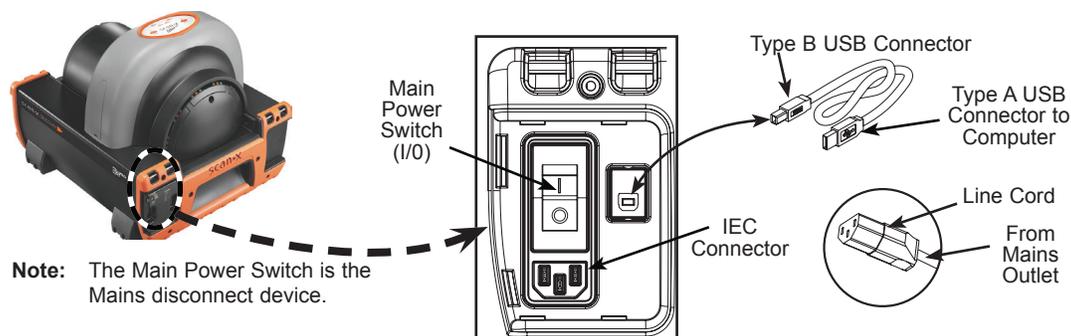


Figure 5. ScanX Connections

### ScanX Model Connections (Mains AC Power)

Refer to Figure 5 and perform the following procedure to reconnect the ScanX to a previously initialized computer for normal operation using Mains AC power.

1. Connect the high speed USB cable between the USB Type B connector on the ScanX panel and the USB Type A connector located on the computer.
2. Connect the line cord between the Mains outlet and the IEC connector located on the ScanX panel.

**Note:** The internal battery power continually charges as long as the external AC Mains power is applied via the Main Power switch..

### Battery Charging

The internal battery must always be charged prior to using. To reach the full operational power level, charge for at least 3 hours before using for the first time and on subsequent uses. Refer to figure 6 and charge the battery by performing the following steps.

1. Connect the AC Mains line cord as shown by Figure 6.
2. Place the Main Power switch to the ON (I) position and make sure that the BATTERY ON/OFF switch is set to the OFF position.
3. Allow the battery to charge for at least 3 hours to reach the full operational power level.
4. Place the Main Power switch to the OFF (0) position and disconnect the AC Mains line cord.
5. Verify that the CHARGE LEVEL indicator illuminates green by depressing the BATTERY ON/OFF switch to the ON position. If the indicator does not illuminate green, refer to page 22 for Troubleshooting procedures.
6. Place the BATTERY ON/OFF switch to the OFF position to retain the charge for field use.

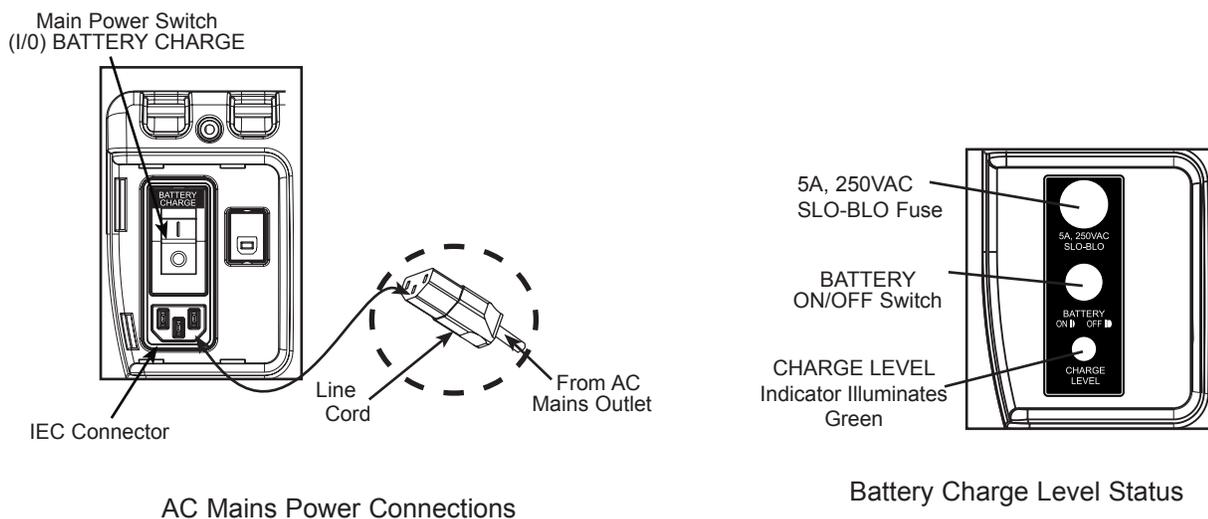


Figure 6. ScanX Battery Charging Connections and Charge Level Status

**IMPORTANT:** Make sure to wear gloves when handling PSPs.

Prior to performing the imaging procedure provided on the following pages, the user must be familiar with the care, handling and preparation of the PSP in order to ensure successful image scanning. Figure 7 shows a typical plate.

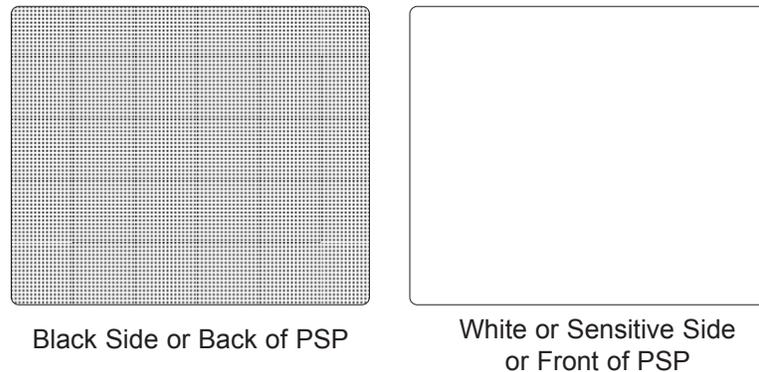


Figure 7. Typical Plate Configuration

#### Handle PSPs with Care.

- Do not crease PSPs.
- Avoid scratching or soiling PSPs.
- Do not store PSPs in a hot or moist area.
- Protect the PSPs from direct sunlight and ultraviolet rays.
- Pick up the PSPs using two fingers around the edges to avoid unnecessary contact with the plates.

**CAUTION:** Use a Plate Protector for each plate.

PSPs may be exposed in cassettes and scanned without Plate Protectors, however, greater care must be exercised to not expose the PSP to light before scanning and to prevent the PSP from being scratched or soiled.

#### Plate Protection

When storing or transferring PSPs use an X-ray Cassette for PSPs.

**Plate Protector.** A correct size Plate Protector should be used when handling PSPs so as not to scratch or soil the sensitive surface or nick the edges.

**Note:** Cassettes must not contain intensifying screens when using PSPs.

**X-ray Cassette.** Place the PSP with the Plate Protector into the appropriate X-ray Cassette with the sensitive (front) side of the PSP towards the Tube-side of the cassette and close the cassette.

**IMPORTANT:** PSPs must always be erased prior to use.

**Note:** Use PSPs within 24 hours of last erasure. Repeat erasing process if PSPs have been stored longer than 24 hours.

### Erasing PSPs

Each PSP should be used (i.e. X-ray exposed and scanned) **within 24 hours** of erasure since natural radiation will add noise to the PSP. Erase PSPs by simply using the ScanX In-Line Erase Feature. Erasing of PSPs can be accomplished using one of two methods as follows:

**Note:** Both erasing methods will result in an erased PSP suitable for reuse. The user will not observe any difference in ScanX operation when using either method.

#### Method #1

Perform the Activate Scanner and the Scanning and Erasing Plates procedures on pages 19 and 20. Except when performing step 4 of the Activate Scanner procedure, select the Erase option from the installed authorized imaging software to activate the ScanX. This method does not scan the plate and no image will be acquired.

#### Method #2

Perform the Activate Scanner and the Scanning and Erasing Plates procedures on pages 19 and 20. This method scans the plate and the imaging software may acquire a “junk image” (scanned latent plate image) that should be subsequently deleted from the imaging software.

### Cleaning Phosphor Storage Plates

For the best images, PSPs and Plate Protectors should be handled carefully and kept clean. Use specially formulated PSP Cleaning Wipes (P/N B8910) to clean all PSPs and Plate Protectors. These single-use extra soft, 100% polyester fabric wipes will not scratch or damage while safely removing dust, hair, dirt and smudges from the imaging surface. Use one wipe and clean plates as follows:

1. As shown by Figure 8, gently wipe the PSP Cleaning Wipe over the dry Plate surface. Wipe back and forth and then in a circular motion.
2. Allow the plate surface to air dry. Make sure that the PSP is completely dry before re-using.



Figure 8. PSP Cleaning

### Disposal of Phosphor Storage Plates

Consult with your federal, national, state and local government, for rules and regulations on disposal of Phosphor Storage Plates.

**IMPORTANT:** Make sure that the X-ray imaging technique conforms to the intended application requirements/specifications.

**Note:** Cassettes must **not** contain intensifying screens when using PSPs.

### Take an X-Ray Image

Put an image on the PSP by performing the following procedure.

1. Load cassette containing an erased PSP in a Plate Protector into the exposure device as previously done with film.
2. Take the exposure.
3. Bring the closed cassette housing the exposed PSP to the ScanX. The PSP is now ready to be scanned.

### Activate Scanner

Refer to Figure 9 and activate the ScanX via AC power or the internal Battery power by performing the following procedures.

1. Refer to Figure 5, make sure the ScanX is properly setup and perform either step a or b depending on power used.
  - a. Activation via AC Mains - place **only** the Main Power switch to ON.
  - b. Activation via Battery Power - place **both** the Main Power switch to ON and Press the BATTERY ON/OFF switch to the ON position (flush with the panel). Make sure the CHARGE LEVEL indicator illuminates.
2. Switch the scanner from standby to ON by pressing the READY switch located on the Membrane Keypad.

**Note:** Eraser mode is enabled as factory default.

Eraser setting is retained as set in last scan field operation.

3. Verify that the green LED indicator above the READY switch illuminates.
4. Run the user-supplied authorized Imaging Software to activate the Scanner and to select the desired image type and resolution.
5. Verify that the four Scanner track status indicators illuminate green when the Scanner has been activated, indicating that a PSP can be fed into the ScanX. If the indicators do not light, refer to page 22 for Troubleshooting procedures.

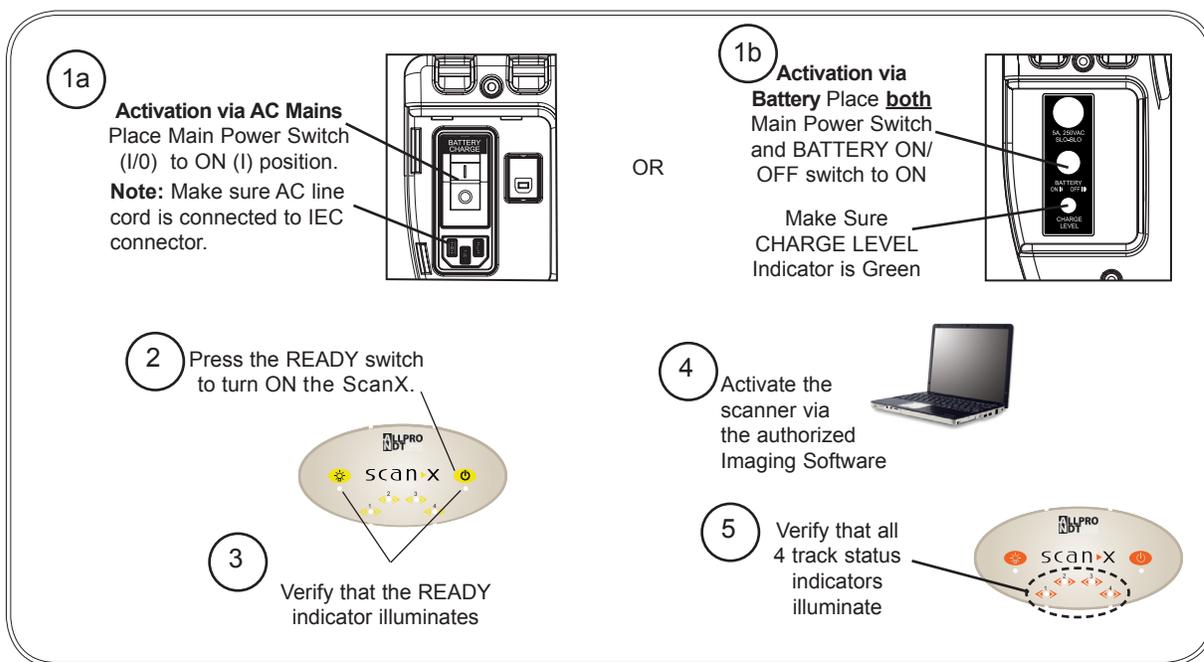


Figure 9. ScanX Activation

### Scanning and Erasing Plates

Scan and erase an PSP in one operation as follows.

1. Orient the cassette so that the Tube side is facing down and the hinge is away from you.
2. Open the cassette and grasp the Plate Protector guide flaps to lift out the Plate Protector enclosed PSP. Pinch guide flaps between the thumb and index finger to prevent the PSP from sliding out of the Plate Protector. While minimizing exposure to ambient light, move it to the ScanX inlet with the sensitive (front) side of PSP towards the ScanX.
3. As shown by Figure 10 position the Plate Protector containing the PSP against the curved inlet, surface and hold it flush against the scanner inlet. A Plate Protector containing an exposed PSP narrower than 14 inches may be centered on the scanner inlet, making sure that it is aligned.

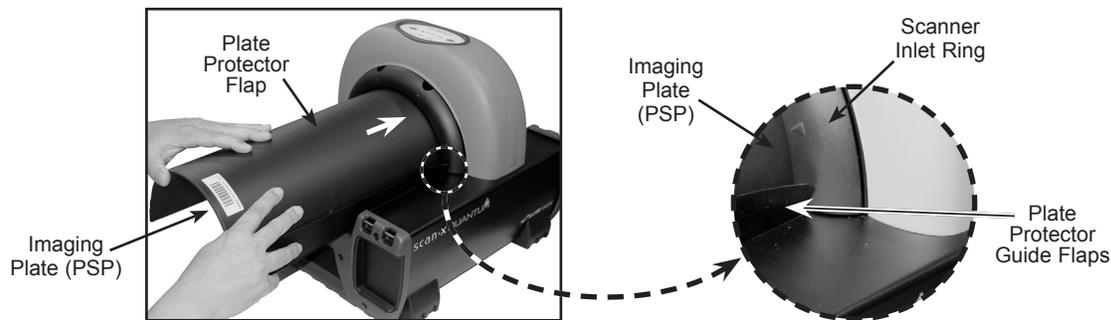


Figure 10. Feeding an Imaging Plate

**IMPORTANT:** Make sure that the plate protector does not get pulled into the ScanX transport along with the PSP plate.

4. Gently slide the PSP and Protector assembly into the scanning slot until the Protector is stopped by both guide flaps resting on the inlet ring which further aids in alignment.
5. At this point, all four track lights will turn yellow, indicating the PSP has been sensed and the Scanner is transporting the PSP.
6. Observe that a red glow emanates from the scanner exit slot.
7. Repeat steps 1 through 6 to process additional PSPs as necessary. Another PSP may be fed into the ScanX when all four track indicator lights illuminate green.
8. Observe that the scanned PSP exits through the scanner arch. Since the ScanX default operation mode is with the erase mode enabled (blue LED indicator below the ERASER switch is illuminated or flashing), the PSP is erased and ready for reuse for a new image.
9. Observe that all transport status indicators illuminate green and the red glow from the exit slot extinguishes after the last PSP exits.
10. Retrieve the processed (scanned and erased) PSP for reuse or storage. Make sure not to scratch the sensitive surface or nick the edges when removing from the scanner outlet.
11. View and save the image using features of the user-supplied authorized Imaging Software.

**IMPORTANT:** PSPs will **not** be erased after scanning when operating the ScanX with the eraser disabled. PSPs must always be erased prior to exposure to X-rays for new images.

### Scanning Plates without Erasing

The ScanX can be operated with the in-line eraser feature turned off. When the eraser mode is disabled, the ScanX scans the same as when the eraser is enabled except that the PSPs are **not** erased after scanning. Scan an PSP without erasing the image by performing the following procedures.

1. Activate the scanner by performing the procedures on page 19.

**Note:** Always check that the eraser mode is disabled upon activation.

The ScanX defaults to the mode last used at power turn off.

2. If necessary, disable the eraser mode of operation by pressing the ERASER switch located on the Membrane Keypad.
3. Verify that the blue LED indicator located below the ERASER switch is extinguished to indicate that the Erase function is OFF. The PSP will **not** be erased after scanning.
4. Insert the PSP to be scanned into the ScanX by performing the Scanning and Erasing Plates procedures provided on the previous page.

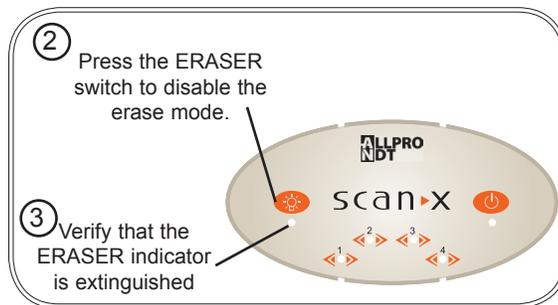


Figure 11. Eraser Disable

### Erase Only Mode

The ScanX can be used to just erase PSPs. This is done simply by selecting the Erase option (instead of Scan) from the installed authorized imaging software when activating the ScanX. During the Erase Only mode just the in-line eraser is activated. The PSP is transported through the ScanX as a normal scan but is **not** scanned. No image is acquired and the PSP is erased and ready for reuse as necessary. Make sure the eraser mode of operation is enabled (ON). See Method #1 of Erasing PSPs on page 18.

## POWERING DOWN THE SYSTEM

**IMPORTANT:** Never power down the system during a scanning session.

### ScanX Power Removal

The battery power on ScanX models operating from the built in battery should be turned off when not used for extended periods. ScanX models operating from AC Mains are designed to be left on continuously during the active day. At the end of the day, or whenever desired, power down the system as shown by Figure 12 and the following steps:

1. Place the ScanX in the Standby mode by pressing and holding the membrane READY switch on the Membrane Keypad (approximately 2 seconds) until the green LED above the READY switch extinguishes.
2. Verify that the READY indicator extinguishes.
3. Remove the power to the ScanX by performing one of the following steps depending on operating power used.
  - a. When operating from the battery, press the BATTERY push button to place the switch in the OFF (raised) position. Verify the CHARGE LEVEL indicator extinguishes.
  - b. When operating from AC Mains, place the Main Power switch to the OFF (O) position.

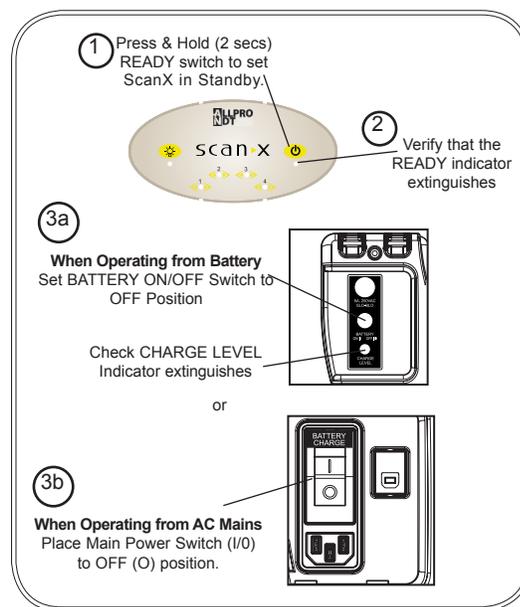


Figure 12. System Power Down

<b>Trouble</b>		<b>Possible Cause</b>	<b>Corrective Action</b>
1	No power/ No green light on membrane switch.	<ul style="list-style-type: none"> <li>• No battery power.</li> <li>• Not plugged in.</li> <li>• No power at Mains Outlet</li> <li>• Battery fuse blown or not installed.</li> <li>• The ScanX has not been turned on.</li> <li>• Defective power supply.</li> </ul>	<ul style="list-style-type: none"> <li>• Check CHARGE LEVEL, charge battery as necessary.</li> <li>• Check that the line cord is firmly plugged in.</li> <li>• Make sure outlet is grounded and has power.</li> <li>• Make sure that the battery fuse is installed.</li> <li>• Make sure that the Main Power switch is set to ON.</li> <li>• Call your authorized dealer.</li> </ul>
2	Green, Blue or Yellow indicator does not light.	<ul style="list-style-type: none"> <li>• Defective light or circuitry.</li> </ul>	<ul style="list-style-type: none"> <li>• Call your authorized dealer.</li> </ul>
3	Imaging Software does not recognize the ScanX when selected.	<ul style="list-style-type: none"> <li>• Inadequate Computer System.</li> <li>• The ScanX has not been turned on.</li> <li>• The computer cable is loose or defective.</li> <li>• The computer does not recognize that the ScanX is connected.</li> <li>• ScanX hardware problem.</li> <li>• ScanX Driver CD not run.</li> </ul>	<ul style="list-style-type: none"> <li>• Verify Computer System requirements (Page 11).</li> <li>• Make sure that the READY switch is set to ON and the green indicator is lit.</li> <li>• Reconnect the cable. Check for tightness. Replace if necessary.</li> <li>• Verify that the Setup program was correctly installed (Page 15).</li> <li>• Call your authorized dealer.</li> <li>• Verify that the Setup program was correctly installed (Page 15).</li> </ul>
4	Plate does not scan properly.	<ul style="list-style-type: none"> <li>• PSP was not pushed far enough into ScanX.</li> <li>• Worn transport belt or belt driver.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the plate protector tabs and fully feed the PSP into the ScanX.</li> <li>• Replace defective transport belt or belt driver.</li> </ul>
5	No image seen after scanning. <b>Important:</b> Do not allow the PSP to be exposed to light between taking an X-ray and scanning with the ScanX.	<ul style="list-style-type: none"> <li>• The PSP fed backwards (printed side towards ScanX).</li> <li>• The PSP was erased prior to scanning.</li> <li>• Hardware failure.</li> <li>• X-ray source failed or low exposure.</li> </ul>	<ul style="list-style-type: none"> <li>• Quickly re-feed the plate with the printed side out. If a substandard image results, retake image.</li> <li>• Feed the PSPs into the scanner immediately and quickly from the cassette.</li> <li>• Call your authorized dealer.</li> <li>• Call your authorized dealer.</li> </ul>

<b>Trouble</b>		<b>Possible Cause</b>	<b>Corrective Action</b>
6	Image is too dark.	<ul style="list-style-type: none"> <li>PSP has been over exposed</li> </ul>	<ul style="list-style-type: none"> <li>Use software to adjust brightness. If this is not possible, retake image with proper (lower) exposure and a newly erased PSP.</li> <li>Make sure intensifying screens are removed.</li> </ul>
7	Image appears skewed on monitor.	<ul style="list-style-type: none"> <li>PSP was fed skewed.</li> <li>Worn transport belt or belt driver.</li> </ul>	<ul style="list-style-type: none"> <li>When inserting PSP into feed slot, be sure to “feel” for resistance of light seal brush, align PSP, and then push down uniformly on top edge of PSP.</li> <li>Check the plate protector tabs.</li> <li>Replace defective transport belt or belt driver.</li> </ul>
8	Image contains ghost images or shadows.	<ul style="list-style-type: none"> <li>PSP was not completely erased prior to use.</li> <li>Imaging Plate was exposed with the back facing the tubehead.</li> <li>PSP stored too long in cassette.</li> <li>Partial image erasure due to exposure to light during handling of the PSP</li> </ul>	<ul style="list-style-type: none"> <li>Make sure the ScanX is operating with both eraser strips turned on (blue LED indicator below the ERASER switch is flashing).</li> <li>Make sure the plates are inserted properly into the barrier envelope or cassette with the proper orientation to the X-ray source.</li> <li>Do not store PSPs in cassettes for more than 24 hours.</li> <li>Do not leave exposed PSPs in well lit areas. Transfer PSPs from their protective cassettes to the ScanX within one hour of exposure.</li> <li>Make sure red erasing light emanates from both sides of the ring.</li> </ul>
9	Image shows artifacts or white or black lines.	<ul style="list-style-type: none"> <li>The PSP surface is not clean and has dirt, stains or scratches on it.</li> <li>ScanX plate transport path may contain an obstruction, debris or dust.</li> </ul>	<ul style="list-style-type: none"> <li>Clean the PSP with PSP wipes (P/N B8910).</li> <li>Make sure to handle plates properly.</li> <li>Do not reuse the PSP if scratched or stained.</li> <li>Clean transport path using a ScanX Cleaning Sheet (P/N B2010 or B2020).</li> </ul>

## **MAINTENANCE**

---

### **Maintenance Procedures**

The ScanX is designed for many years of trouble-free operation. Maintenance as described herein is minimal.

**IMPORTANT:** Do not spray solvents or liquid directly on the scanner.

### **Cleaning the ScanX**

Turn off the ScanX disconnect the line cord from the Mains wall outlet and disconnect the computer connection cable from the ScanX before cleaning. Wipe the outside surfaces with a soft paper towel dampened with a disinfectant solution or non-abrasive household cleaner. Be careful not to allow solvents TO RUN OR DRIP into the ScanX. This could cause damage to the ScanX. Allow to air dry before plugging in or turning back on.

### **Cleaning the Plate Transport**

Over time, small debris and dust can accumulate in the plate transport mechanism causing a loss in image quality and possible damage to the PSPs. To ensure optimal performance of the ScanX, the plate transport should be cleaned at least once per week using a new ScanX Cleaning Sheet each time. Sample sheets are included with the ScanX and additional sheets can be purchased from your dealer.

### **Phosphor Storage Plates (PSPs)**

PSP's are subject to "wear" on the black side during normal handling and use. They can appear scratched, while the sensitive blue or white side remains relatively "smooth". This scratched look on the black side has absolutely no effect on the quality of the image and should be expected under normal conditions. If the phosphor side is scratched make sure the plates are being handled properly and not being dragged from the ScanX tray area or other surfaces that could cause scratching of the plate. Make sure to review the Plate Care and Preparation information provided on page 17 of this manual.

## **SCHEDULED MAINTENANCE**

---

Like all precision products, the ScanX requires a certain amount of care on a regularly scheduled basis. A well-organized maintenance program aids dependable equipment operation and reduces problems to a minimum. Routine checks help to detect general overall wear, and replacement of parts can often be made before a problem occurs. Adherence to the maintenance schedule will ensure that the ScanX Digital Imaging System will continue performing at its best with uninterrupted service.

Understanding this, we have established three basic maintenance kits that will help ensure continuous operation of the ScanX Digital Imaging System. The kits and their associated parts number along with the recommended performance schedule are listed below.

**IMPORTANT:** All service requiring access to the interior of the ScanX must be performed only by an authorized dealer service technician with the proper training.

<b><u>Service Requirement</u></b>	<b><u>Schedule</u></b>	<b><u>Kit Part No.</u></b>
Replace dust/debris brush on inlet ring assembly	1 year	D5940
Replace four transport belt drive belt assemblies	4 years	B7794
Replace 5A, 250VAC, 3AG Slo-Blo Battery fuse.	As Necessary	D5470

The ScanX is warranted to be free from defects in material and workmanship from the date of installation for a period of 12 months.

If your ScanX cannot be repaired in the field and turns out to be defective due to faulty materials and/or workmanship within the warranty period, ALLPRO Imaging will arrange to replace the unit at its expense within two business days. ALLPRO Imaging will ship the Customer a replacement, factory refurbished ScanX. The Customer then returns (at ALLPRO Imaging's expense) the malfunctioning system back to ALLPRO Imaging in the same shipping container. All equipment under warranty require a Return Materials Authorization (RMA) issued by Technical Services. Items returned without an RMA, or included with other products for which an RMA has been issued, may be returned to the customer at the discretion of ALLPRO Imaging.

This ScanX Swap Warranty coverage is valid in the US and Canada only and applies provided the product is handled properly for its intended use, in accordance with its operating instructions. This warranty does not apply to damage due to shipping, misuse, careless handling or repairs by non-authorized personnel.

Upon determination of eligibility by ALLPRO Imaging's Technical Support personnel, the Customer must return the malfunctioning ScanX within 15 business days or Customer will be invoiced for the replacement ScanX. Any returned units become the property of ALLPRO Imaging. In case of replacement of the product, the Warranty Period will remain in effect for 6 months or for the remaining period of the original warranty; whichever term is longer.

The Warranty is void if installed or serviced by other than authorized service personnel or if the ScanX is operated with any covers removed. If the unit fails, and the problem is determined to be caused by the lack of recommended scheduled maintenance as outlined in this Instruction Manual (i.e. worn Belt Drives or Brushes), this failure would not be covered. This warranty does not cover accessories and is in lieu of all other warranties expressed or implied.

No representative or person is authorized to assume for us any liability in connection with the sale of our equipment.

---

**ON-LINE WARRANTY REGISTRATION**

---

Quickly and easily register your new ScanX Discover or Discover HR on-line. Just have your product model and serial numbers available. Then go to the web site, [www.allproimaging.com](http://www.allproimaging.com), click the **Warranty Registration link** at the top of the page and complete the registration form. This on-line registration ensures a record for the warranty period and helps us keep you informed of product updates and other valuable information.

---

**IF YOU NEED ASSISTANCE**

---

ScanX systems are designed and manufactured to high standards. They are easy to setup and use and typically deliver high-quality performance. If any difficulties are encountered with this product, please contact Technical Support at **1-800-247-8324**.

For additional information, contact your authorized dealer or visit our web site, [www.allpro-NDT.com](http://www.allpro-NDT.com).



Air Techniques, Inc.,  
1295 Walt Whitman Road  
Melville, New York 11747 USA



Medical Device Safety Service  
Schiffgraben 41  
30175 Hannover, Germany





[www.allpro-NDT.com](http://www.allpro-NDT.com)

### Corporate Headquarters

ALLPRO Imaging | 1295 Walt Whitman Road | Melville, New York 11747- 3062

Phone: 800-247-8324 | Fax: 888-247-8481

### Western Facility

ALLPRO Imaging | 291 Bonnie Lane, Suite 101 | Corona, CA 92880 - 2804

Phone: 800-247-8324 | Fax: 951-898-7646



Scan QR Code for more about ScanX.

